Abstract of the Disclosure

The invention provides an automated multi-function desk for use in a post office, comprising a processor electrically coupled to each of: an input device operable by a user, a device for weighing items of postage, a device for capturing image, a visual display; the processor being configured to: (a) receive input from weighing device specifying the weighing of an object placed thereon; (b) receive input from image capturing device of an object placed thereon; (c) receive input from the input device specifying other necessary characteristic of the delivery; (d) process the image information in order to recognize dimensions, writing characters and/or symbols from the electronic image captured previously; (e) provide output to the visual display to show image, dimensions, writings and all recognized characteristic from the object placed thereon; and (f) operate the output device to supply storage of retrieved information for further operations such as printing, showing, analysing etc.